

Date : 2008.03.27

HANLA **한라레벨** 주식회사
HANLA LEVEL CO., LTD.

1610-5, Songjeong-Dong, Gangseo-Gu, Pusan, Korea(618-270)

부산광역시 강서구 송정동 1610-5번지(618-270)

TEL:(82)(51)601-3000 Direct:(82)(51) 601-

FAX:(82)(51)831-1850~1 Mail:hlico@chollian.net



ISO 9001

Our ref. : B803-1076

Your ref :

To. : RayControl Pte Ltd

Attn. : Mr. Raymond Tan

From : Robert Jung

Subject : Service agent in Singapore

Dear Mr. Raymond Tan,

This is to confirm that for our equipments delivered by HANLA LEVEL in Singapore RayControl will perform service officially in behalf of us.

Thanks & best regards,

Y.G.KIM/President
HANLA LEVEL CO., LTD.
Tel : +82 51 601 3000
Fax : +82 51 831 1850



Certificate

CERT. NO. : HL-TR-09-003

COMPANY : Raycontrol Pte Ltd.

NAME : Mr. Tan Seng Hoe

ITEM : Water Ingress Alarm System
Fixed Gas Sampling System
Vapour Emission Control System
Air Purge System
Pressure Type TK Remote Sounding System

This is to certify that the above has been satisfactory tested in accordance with Hanla IMS Std.

In accordance with the terms and conditions set forth in the qualification provisions of above regulation, the completion certificate as hereby conferred to above mentioned engineer who complete the whole course of 2009 global Hanla technical training.

OCTOBER 20, 2009

Representative S.J.II

HANLA IMS CO., LTD.

CUSTOMER FEEDBACK FORM

Client Name : SEMBAWANG SHIPYARD

ProjectName : BRITISH MERLIN

For each item identified below, interview the client's representative during solicited feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		EXCELLENT				

Remarks:

EXCELLENT JOB

Likelihood to make repeat order: YES / NO

Feedback by [sign] :

M. KOSOBUCU

Name :

[Signature]

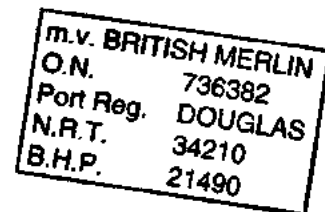
Job Title :

C/O

Date :

13.07.13

Ship's Stamp





CUSTOMER FEEDBACK FORM

Client Name : SELANDIA SHIP MANAGEMENT
Project Name : SICHEM MARSEILLE

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating						

Remarks: Excellent Job. Appreciated.

Likelihood to make repeat order: YES / NO

Feedback by [sign] :

Name :

Job Title :

Date :

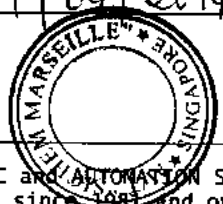
Ship's Stamp

[Signature]

 Capt. J.A. GOMEZ

 MASTEK.

 29 / 04 / 2014.



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CUSTOMER FEEDBACK FORM

Client Name: PYXIS LEADER
Project Name : Wilhelmsen Ship Management Sdn. Bhd.

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements		✓			
2	Ability to meet project delivery schedule		✓			
3	Responsiveness to request for services, problem and complaint		✓			
4	Staff professionalism and competence		✓			
Overall rating						

Remarks:

GOOD SERVICE.

Likelihood to make repeat order: YES / NO

Feedback by [sign] :

Name : PIYAPONG SITTICHAI
 Job Title : C/O.
 Date : 18/09/14.

Ship's Stamp

M.V. PYXIS LEADER
<i>Chief Officer</i>
For WILHELMSSEN SHIP MANAGEMENT SDN BHD KUALA LUMPUR for and on behalf of OWNERS as AGENTS only.



CUSTOMER FEEDBACK FORM

Client Name : Mare Maritime Company S.A.

Project Name : M/T MIRAMIS

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements		✓			
2	Ability to meet project delivery schedule		✓			
3	Responsiveness to request for services, problem and complaint		✓			
4	Staff professionalism and competence		✓			
Overall rating		<i>Very good.</i>				

Remarks:

Likelihood to make repeat order: YES / NO

Feedback by [sign] :

Name :

Job Title :

Date :

Ship's Stamp

[Signature]
KACAEUANKS
SMF / Engineer
22/1/2013.





CUSTOMER FEEDBACK FORM

Client Name : SEMBAWANG SHIPYARD Pte Ltd
ProjectName : POLAR

For each item identified below, interview the client's representative during solicited feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	/				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	/				
Overall rating						

Remarks:

Likelihood to make repeat order: YES / NO

Feedback by [sign] :

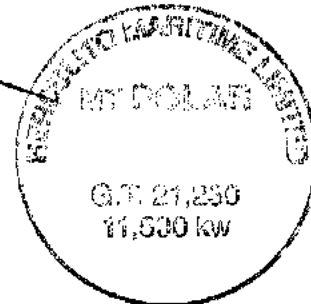
Name :

Job Title :

Date :

Ship's Stamp

M. L. Lee - H.
 C/O
 10-08-12



CUSTOMER FEEDBACK FORM

Client Name : A.P.MOELLER MAERSK

Project Name : MAERSK CASSANDRA

For each item identified below, interview the client's representative during project closing meeting to solicit feedback. Indicate the rating given by the client representative in the 'Rating' column. Additional comment from the client, if any, should be recorded in the 'Remarks' Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to met product/service requirements	✓				
2	Ability to meet project/delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		✓				

Remarks:

EQUIPMENT WORKING WHEN WE TESTED

Likelihood to make repeat order: YES / NO

✓ *ML*

Feedback by [sign] :

Name :

Job Title :

Date :

Ship's Stamp





CUSTOMER FEEDBACK FORM

Client Name : V.SHIPS NORWAY AS

Project Name : NORDIC HUNTER

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		<i>Excellent job!!!</i>				

Remarks:

Likelihood to make repeat order: YES / NO

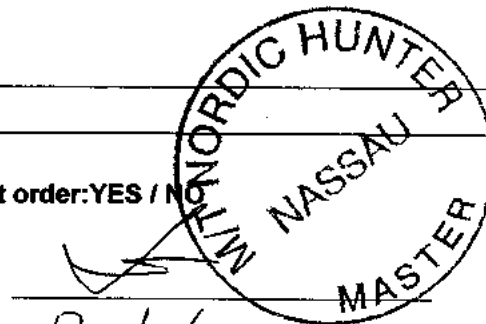
Feedback by [sign] :

Name :

Job Title :

Date :

Ship's Stamp



Paulvk
Ch. eng
29.12.2013



CUSTOMER FEEDBACK FORM

Client Name : Rickmers Shipmanagement (Singapore) Pte.Ltd
ProjectName : MOL DEVOTION

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		Very Good				

Remarks:

Likelihood to make repeat order **YES** / **NO**

Feedback by [sign] : _____

Name : _____

Job Title : _____

Date : _____

Ship's Stamp _____

MV "MOL DEVOTION"
CHIEF ENGINEER



CUSTOMER FEEDBACK FORM

Client Name : SEMBAWANG SHIPYARD / <i>TEEKAY</i>
ProjectName : TANGGUH SAGO

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		<i>EXCELLENT.</i>				

Remarks:

Likelihood to make repeat order: YES / NO

Feedback by [sign]:

Name:

Job Title:

Date:

Ship's Stamp



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CUSTOMER FEEDBACK FORM

Client Name: TOLL SHIPPING

Project Name: VICTORIA RELIANCE

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating						

Remarks:

RELIABLE AND WORKED WELL

Likelihood to make repeat order YES NO

Feedback by [sign]:

[Signature]

Name:

C. HUBALEK

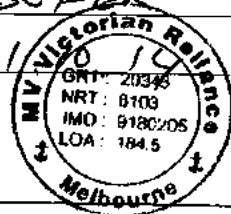
Job Title:

SUPER

Date:

21

Ship's Stamp



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CUSTOMER FEEDBACK FORM

Client Name : THOME SHIP MANAGEMENT

Project Name : ARDMORE CALYPSO

For each item identified below, interview the client's representative during solicit feedback. Indicate the rating given by the client representative in the Rating column. Additional comment from the client, if any, should be recorded in the Remarks Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements		✓			
2	Ability to meet project delivery schedule		✓			
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence		✓			
Overall rating			✓			

Remarks:

JOBS DONE AS PER ABILITY AND TIME AVAILABLE

Likelihood to make repeat order YES / NO

Feedback by [sign] :

Name :

Job Title :

Date :

Ship's Stamp

[Signature]
PRANAV GEORGIY
CHIEF OFFICER
18 - MARCH 2014
MT ARDMORE CALYPSO



CUSTOMER FEEDBACK FORM

Client Name : KEPPEL SHIPYARD
Project Name : KEPPEL DOCK ARM

For each item identified below, interview the client's representative during project closing meeting to solicit feedback. Indicate the rating given by the client representative in the 'Rating' column. Additional comment from the client, if any, should be recorded in the 'Remarks' Column.

S/N	Description of Survey Item	Rating				
		Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)
1	Ability to meet product/service requirements	✓				
2	Ability to meet project delivery schedule	✓				
3	Responsiveness to request for services, problem and complaint	✓				
4	Staff professionalism and competence	✓				
Overall rating		<i>Excellent</i>				

Remarks:

Likelihood to make repeat order:

YES / NO

Feedback by [sign] :

Name :

MD Bellal Hossain
 Keppel Shipyard Limited
 (A member of the Keppel Group)
 Bencoolen Yard

Job Title :

Senior Engineer

Date :

03/10/2013

MD BELLAL HOSSAIN
 Senior Engineer
 (Plant & Maintenance)